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105 U.S. PTO

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Barbara Villani

Attorney Docket No. 01705/LH

10/002742  
11/02/01

Transmitted herewith for filing is the **JAPANESE language** patent application of  
Inventor(s): Toshio UENO

FILING IN JAPANESE LANGUAGE  
37 CFR 1.52(d) AND 1.17(k)

Title: "SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT  
FOR COMPLAINT REPORT ISSUE"

Priority Claim (35 U.S.C. 119) is made, based upon:  
None

Enclosed herewith are:

- ☒ JAPANESE LANGUAGE Specification (Description, Claims): Pages 1 - 18 ; Number of claims 1 - 21
  - ☒ Declaration and Power of Attorney ☒ executed; ☐ unexecuted (supplied for information purposes)
  - ☒ 7 Sheets of drawings, Figures 1 - 15 ☒ Formal ☐ Informal
  - ☒ Assignment and "Patents" Recordation Form Cover Sheet (PTO-1595) AND \$40. RECORDATION FEE
- ASSIGNMENT INFORMATION FOR PUBLICATION:
- Toshiba Tec Kabushiki Kaisha  
1-1, Kanda Nishiki-cho, Chiyoda-ku,  
Tokyo, 101-8442, Japan
- ☐ Certified copy (ies) of priority document(s) identified above
  - ☐ Information Disclosure Statement; ☐ Form PTO/SB/08A
  - ☐ Preliminary Amendment
  - ☒ Change of Correspondence Address (Form PTO/SB/122)
  - ☐ Applicants Claim Small Entity Status
  - ☒ Receipt Postcard

	Number Filed		Number Extra	Rate	Calculations
Total Claims	<u>21</u>	-20 =	<u>1</u>	x \$18.00 =	\$ <u>18.00</u>
Independent Claims	<u>3</u>	- 3 =	<u>0</u>	x \$84.00 =	\$ _____
MULTIPLE DEPENDENT CLAIMS				+ \$280.00 =	\$ _____
NON-ENGLISH SPECIFICATION			BASIC FEE		\$ 740.00
					\$ 130.00
Total of above Calculations					\$ <u>888.00</u>

To the extent not tendered by check, authorization is given to charge any fees under 37 CFR 1.16 and 1.17 during pendency of the application, or to credit any overpayment, to Deposit Account No. 06-1378. Duplicate copy of this letter is enclosed.

FRISHAUF, HOLTZ, GOODMAN, LANGER & CHICK, P.C.

By: Leonard Holtz, Reg. No. 22,974

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PTO/SB/122 (10-00)  
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Applicant/Inventor.



Assignee of record of the entire interest.

Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).



Attorney or Agent of record.



Registered practitioner named in the application transmittal letter in an application without an executed oath or declaration. See 37 CFR 1.33(a)(1). Registration Number \_\_\_\_\_

Typed or Printed  
Name

Leonard Holtz, Reg. No. 22,974

Signature

Date

November 2, 2001

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.



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